

USC Student Health

Keck Medicine of USC

213-740-9355 (WELL)

One number. 24/7. Serving students on two campuses.

Services

USC Student Health is available through the single phone number **213-740-9355 (WELL)**—including all services:

Counseling and Mental Health Services, a division of the *Department of Psychiatry and Behavioral Sciences, Keck School of Medicine of USC*

Medical Services, with providers on clinical faculty of the *Departments of Family Medicine, Obstetrics and Gynecology, Dermatology, Orthopaedic Surgery, Keck School of Medicine of USC; and professional affiliations with the USC Chan Division of Occupational Science and Occupational Therapy, the USC School of Pharmacy, and the Division of Physical Therapy and Biokinesiology.*

Relationship and Sexual Violence Prevention and Services, with counselors who are clinical faculty of the *Department of Psychiatry and Behavioral Sciences, Keck School of Medicine of USC*

A nurse (for medical concerns) or licensed counselor (for mental health concerns) is available 24 hours a day, even when the student health centers are closed and during university closures.

Did You Know?

About accessing care:

Students in crisis may walk-in for urgent mental health services at the health centers (Engemann Student Health Center on UPC or Eric Cohen Student Health Center at HSC) during operational hours without an appointment; this may include urgent matters involving a death in the family, suicide concern, crime/sexual assault survivor counseling, or other high-risk matters.

Urgent “sick” appointments for medical care are available “same-day” for students needing care during operational hours.

The evening operators of the 24/7 phone service line can connect to USC Student Health services when an urgent matter presents itself.

Sexual assault survivors requiring transportation to a SART center can ask RSVP to call a Lyft ride (an “on-call” staff advocates program to accompany survivors is currently staffing operations and will be activated this fall).

MySHR (the student health record portal) shows all available regular appointment times; many appointments can be made within 24-48 hours.

Campus incident post-ventions are regularly provided by Counseling and Mental Health Services on campus for students; departments are encouraged to contact us to learn more or to make arrangements.